

DO NOT SKIP ANY OF THE STEPS BELOW

LTPC Patient Guide to Telehealth

Via bluejeans.com

“Meeting Invitation” will arrive from your Provider via Email. Please check your junk/spam folder if you do not see your email.

- Email will include your provider’s name, date and time of your Telehealth appointment. It will not include your name due to HIPAA privacy policies.
- You may use your phone, tablet or computer for this appointment. Your device or computer must have a camera and audio capabilities (speaker).
- During this visit, you and your provider will be able to see and hear each other.

TO BEGIN YOUR APPOINTMENT (“MEETING”)

PHONE OR TABLET

- Within your “Meeting Invitation” click the **Join Meeting** button (see example at right)
- First time use only – Phone or tablet will automatically download the necessary bluejean app on your device. This app is FREE. You may be asked to authorize payment but it is \$0.00. Next use will skip this install step.
- Select “**Phone Audio**”. You may be asked to allow access to your camera or speaker.



Join Meeting
(Join from computer or phone)

COMPUTER

- Within your “Meeting Invitation” click the **Join Meeting** button (see example at right)
- **FIRST TIME USE:** Your browser will open and begin download of BlueJeans. You will be asked to create a “Desktop Shortcut” (see example at right)

- *Check the box and click “Install”*

*** Next use will go directly to appointment screen

- Select “**Computer Audio**”
 - At the END of visit, select red button and close your browser. *Disregard Sign-In Screen.*



Join Meeting
(Join from computer or phone)

